

Goals from the Baseline

Financial Services – Client Challenge

Our client, an ISO at a regional bank, sought SDS' help to establish a baseline for the maturity of his information security program.

The client had two key challenges:

- He needed to communicate to executives and the board what the state of maturity of his infosec program is and how he will plan to act on prioritized areas of need.

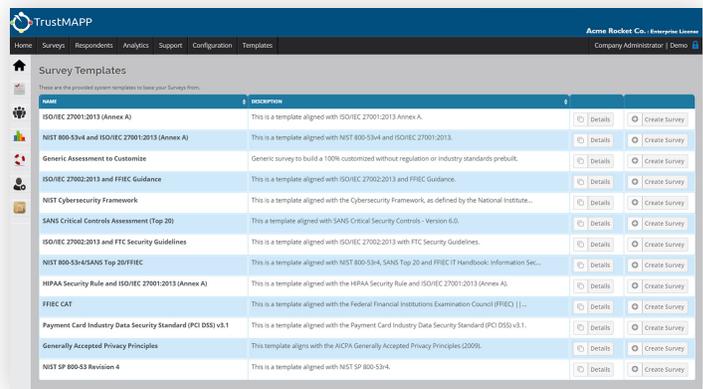
- Further, the executives and board lacked a security program baseline to set the ISO's management objectives so they can measure his effectiveness with the program and its improvements.

Our ISO client engaged SDS to conduct a program assessment and obtain a TrustMAPP license to meet these needs.

SDS Solution

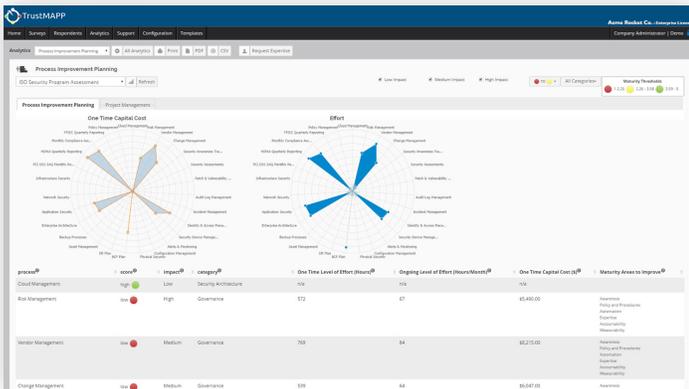
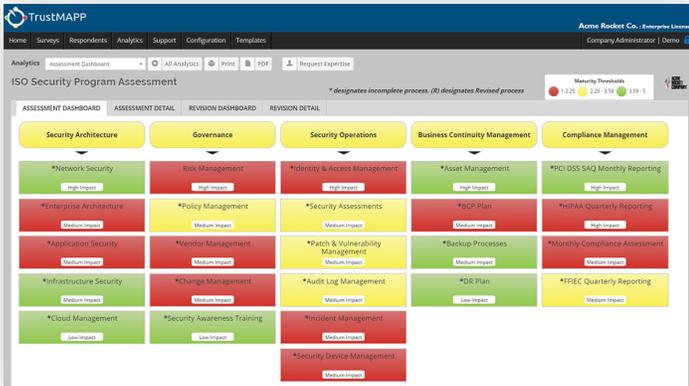
To address these needs, SDS proposed a project that included **assessment, analysis and reporting phases** to gather program input, measure the program and finally, present recommendations to improve the client's infosec program. The project leveraged SDS' maturity measurement solution, TrustMAPP, to provide capabilities to measure, track and improve the security program.

- The **assessment phase** began with reviewing the client's infosec policies to understand the documented security program. This phase continued with a survey to key subject matter experts (SMEs) across the entire infosec program. The survey was formed around measuring maturity for a specific set of infosec processes based on industry best practices (such



as NIST 800-53, SANS Top 20 and FFIEC). SDS used TrustMAPP to deliver the assessment to client SMEs. This approach allowed for validation and updates to be finalized in the next phase. SDS sees a strong approach to improving infosec maturity by looking at processes just like other client business functions review their process performance.





- The **analysis phase** brought together, using TrustMAPP’s Analytics Engine, all maturity scores and the SMEs’ supporting responses. SDS reviewed and sought to align scoring for areas where results showed differing opinions on maturity.
- The **reporting phase** used TrustMAPP’s Report Engine and provided the client with an executive summary and process-level dashboard displaying each process with high/medium/low maturity. Further, SDS provided greater details behind the process maturity findings and included prioritized recommendations to improve the maturity of low scoring processes to a client-provided maturity goal. Recommendations included resource hours and tool cost estimates to assist with planning.

Impact on the Client’s Business

This effort provided short- and long-term benefits to the client:

- Strategic roadmap with a baseline and prioritized recommendations, managed within their TrustMAPP instance, from where to continually improve processes within the infosec program.

- Improved executive clarity on the business value of infosec processes.
- Identified business-focused goals for management of the infosec program.

This effort leveraged SDS’ maturity measurement solution, TrustMAPP, to provide assessment and management options to measure, track and improve the findings and recommendations.

Secure Digital Solutions (SDS)

Minneapolis
5353 Gamble Drive, Suite 300
St. Louis Park, MN 55416

Chicago
328 South Jefferson, Suite 218
Chicago, IL 60661

952-544-0234
info@trustsds.com
www.trustmapp.com

